



TERMS AND CONDITIONS OF PARTY ROOM BOOKINGS

1. Children must be accompanied by a responsible Adult/Guardian. Big on Bouncing Limited does not accept responsibility or liability for any injury or loss sustained to any person's through the use of our equipment in our Play Room or our Garden area or any person on our premises. All parents/guardians are responsible for the supervision of their children at all times.
2. Children should use the toilet and wash their hands before using the equipment area.
3. Please leave badges and jewellery with a responsible adult. Spectacles should only be worn if used with a retainer and shatter proof lenses.
4. Please remove shoes before entering the indoor play area this applies to all children and adults. Socks must be worn at all times. In case of a problem contact a member of staff.
5. Age range should be monitored on bouncy castle and soft play as older children tend to get carried away and hurt younger children. If possible take turns so everyone has a good party. These rules are in place for the safety and enjoyment of all children.
6. Clothes with ropes, buckle belts and cords should not be worn in the play area.
7. Please do not play in front of bouncy castle exits.
8. No sharp objects are to be taken into the play area. The Ball Pond balls or other objects should not be thrown at each other.
9. It is forbidden to climb on the netted walls or on the system structure.
10. No food, drink or chewing gum should be taken into the play area. All food is to be eaten in the food room only. No nuts of any kind are to be bought into the premises of Big on Bouncing.
11. It is forbidden to smoke, consume alcohol or play with fire within the building or Big on Bouncing's garden or within the grounds of Ladds Garden Centre.
12. Children who are unwell should not enter the play area.
13. Fighting or bullying will not be tolerated. Guilty parties may be asked to leave.
14. Parents/Guardians are responsible for the behaviour and well-being of the child in their care and must maintain supervision at all times.
15. In the interest of Health and Safety, please ensure that any food debris which falls on the floor is picked/wiped up as soon as possible. Please report any spillages to a member of staff.
16. Please report all accidents to a member of staff, to ensure that we can provide any necessary assistance and minimise the potential of reoccurrence. These will be logged and are an important part of on-going safety audits.

17. All damages to Big on Bouncing Limited property either accidental or deliberate must be reported to a member of staff.

18. Nappy changing should be conducted in the baby changing room. Please place nappies in the correct bins provided.

19. Report any behavioural concerns to a member of staff. Don't attempt to intervene yourself.

20. Big on Bouncing will help maximise your children's enjoyment from the play experience they are not however a replacement for parental supervision. Parents/Guardians should note that whilst every consideration has been given for the safety of children using the play centre, Big on Bouncing Limited cannot be held responsible for accidents which occur as a result of children playing on any of the equipment!

21. All Children playing in the Garden area must wear shoes and be supervised at all times by a responsible adult.

PARTY AGREEMENT

All parties are strictly 2 hours (plus ½ hour set up. 2 1/2 hours in total). A Member of staff will be on site during the duration of your party. Your party is structured as the first hour and half in the Play Room, then the Play Room is closed and the Children enter our seated area for Food and Cake. The Children do not return to the Play Room after eating for Hygiene reasons.

- 25% deposit is required at time of booking (non-refundable or transferrable) which is payable within 7 days of date of our invoice.
- Final balance must be paid no later than 5 days prior to party date. Please can you quote your surname or the Invoice number on the bank transfer, our bank details will be provided on our Invoice.
- Maximum of 25 children per party at Big on Bouncing Limited
- We must receive final numbers at least 5 days before your party.
- Cancellation policy - All parties are non-refundable and are unable to be transferred to a Booking of our equipment from our Inflatable section.

You are able to bring your own food to the play room, however please be mindful of any allergens or intolerances that may be within them. We ask everyone to be considerate to others. Strictly no nuts at all on our premises please.

I HEREBY AGREE TO ABIDE BY THE TERMS AND CONDITIONS LISTED ABOVE (Please email us to confirm your agreement to the terms above)

WE HOPE YOU HAVE AN ENJOYABLE PARTY!

Big on Bouncing Limited – Play Days & Parties, Ladds Garden Centre, Bath Road, Hare Hatch, Berkshire RG10 9SB. 01628 410736/07926751243

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